

**Gypotec Ibérica-Gessos Técnicos S.A.**, as a certified entity, aims to continuously improve and guarantee the quality of the services it provides and which are provided.

Every year, suppliers are evaluated, considering the following criteria for each category of suppliers.

Raw materials, subsidiary materials, goods and equipments suppliers:

- Complaints
- Compliance of the supplied product
- Delivery time
- Price and payment terms
- Technical support and readiness to solve issues / requests
- Direct relationship with the manufacturer
- Environmental certification by the supplier
- Relative distance between client and supplier

Service Suppliers:

- Price
- Quality of the service provided
- Delivery time
- Complaints
- Technical support and readiness to solve issues / requests
- Relative distance between client and supplier

Transport Service Suppliers:

- Price
- Delivery time
- Complaints
- Response capacity
- Relative distance between client and supplier

This assessment may result in the following classification:

- A - Fit supplier, without restriction.
- B - Fit supplier with indications to improve.
- C - Not fit supplier, with indications to improve.
- D - Not fit supplier. Supplier to be abandoned unless it is a single supplier or by administration indication.